

BHARAT SANCHAR NIGAM LIMITED

CORPORATE OFFICE (PERSONNEL - I SECTION)

4th Floor, Bharat Sanchar Bhawan, Janpath, New Delhi 11 0001

No.400-97/2009-Pers.I

Dated: July 03, 2009

Subject: Organization structure redesign of BSNL.

In order to develop a strategic transformation agenda for the organization with a view to strengthen and improve competitive position of BSNL, it has been decided to adopt a Business Unit based organization structure.

- 2. Accordingly, revised designations and Principal Roles of the officers with their reporting system has been carved out for the PGM/GM level officers presently working in Circle Office of 13 Territorial Circles (TN/KRL/KTK/WB/UP-East/ MP/HR/OR/JKND/CGHR/NE-I/NE-II) as per enclosed Annexure -I. Similar, restructuring for DGM & below level officers at Circle level, including A&N Circle, has also been issued separately for which respective CGMs will issue the orders immediately and will upload the same on BSNL intranet portal.
- 3. It has further been decided that revised structure of functioning for these 13 circles will come into force with immediate effect and all the officers will perform their functions and responsibilities as per the new organisation structure/ mapping.
- Compliance to this effect may be furnished to this office and Restructuring Cell as well.
- 5. This issues with the approval of the Competent Authority.
- 6. Charge report may be furnished to all concerned, wherever applicable.

Encls: As above.

(Virender Prasad)
Deputy General Manager (Pers.)

Copy to:

- PPS to CMD, BSNL. 1.
- PPS to ALL Directors, BSNL, 2.
- The ED(CN)/ ED(Corporate Affairs)/ ED(Finance), BSNL, New Delhi 3.
- CGMs TN/KRL/KTK/WB/UP-East/ MP/HR/OR/JKND/CGHR/NE-I/NE-II 4. Telecom Circle
- 5. DDG(Establishment) DOT.
- GM(Pers/Restructuring), BSNL CO, New Delhi. 6.
- All PGMs/GMs, BSNL, CO, New Delhi. 7.
- All DGMs, BSNL, C.O., ND. 8.
- All DMs/AMs of Pers-I Section, BSNL CO.. 9.
- 10. OL Section for Hindi translation.
- 11. O/C

	Circle	Name of individual	New designation	Principal Roles	JD No.*	Reporting to
		V Gunashekar	GM (Sales & Marketing) - CFA	Product Management, Sales, Marketing & Customer Service	1.1	ссм
	Tamil Nadu	P Jagadeesan	GM (Network Planning) - CFA	Network Planning & Development, including	1.2 & 1.4	ССВМ
		J Mahendrakumar	GM (Network Operations) - CFA	Transmission Network Operations	1.3	CGM
		CV Vinod	GM (Sales & Marketing) - CM	Product Management, Sales, Marketing & Customer Service	4.1	ссм
		P Santhosam	GM (Network Planning - I) - CM	Network Planning & Development, excluding WLL & WiMax	4.2	ССВМ
1		PV Karunanidhi	GM (Network Planning - II) - CM	Network Planning & Development for WLL & WiMax	4.2	CGM
·		HM Abubacker	GM (Network Operations - I) - CM	Network Operations - Trichy	4.3	CGM
		D Sivaraj S Easther Rajam	GM (Network Operations - II) - CM GM (Network Operations - III) - CM	Network Operations - Coimbatore Network Operations - Madurai	4.3	CGM CGM
		R Ganesan	GM (Enterprise Business)	Enterprise Business, Channel Partners,	5	CGM
		S Shanmughasundaram	GM (HR/ Admin)	Service Delivery/ Service Assurance HR and Administration	7	CGM
		G Ravi	GM (Finance)	Corporate Accounts, Revenue Management, Project & Establishment Finance	8	ссм
		M Meikandamanickam	GM (Business Planning/ IT)	IT, Business Planning and MIS	9	CGM
\neg		V Rajendran	GM (Sales & Marketing) - CFA	Product Management, Sales, Marketing &	1.1	CGM
				Customer Service Network Planning & Development, including		
		George T Mathai#	GM (Network Planning) - CFA	Transmission and HR and Administration	1.2 & 1.4 & 7	CGM
	Kerala	Anand Kumar	GM (Network Operations) - CFA	Network Operations Product Management, Sales, Marketing &	1.3	CGM
		Amit Mishra	GM (Sales & Marketing) - CM	Customer Service	4.1	CGM
2		B Sunil Kumar Vinod Abraham	GM (Network Planning) - CM GM (Network Operations - I) - CM	Network Planning & Development Network Operations	4.2	CGM CGM
		EM Abraham	GM (Network Operations - II) - CM	Network Operations	4.3	CGM
		BV Ramana Murthy	GM (Enterprise Business)	Enterprise Business, Channel Partners, Service Delivery/ Service Assurance	5	ссм
		LRVM Rao	PGM (Finance)	Corporate Accounts, Revenue Management, Project & Establishment Finance	8	ссм
		S Venugopal	GM (Telecom Revenue)	Revenue Management	8.2	PGM (Finance)
ļ	Karnataka	V Somasundaram	GM (Sales & Marketing) - CFA	Product Management, Sales, Marketing & Customer Service	1.1	ССВМ
Ì		N Janardhana Rao	GM (Network Planning) - CFA	Network Planning & Development, excluding Transmission	1.2	ссм
		R Chandramouli+	GM (HR/ Admin)	Network Operations for CFA, including Transmission, HR and Administration	1.3 & 1.4 & 7	ссм
ĺ		N Chandrasekara	GM (Sales & Marketing) - CM	Product Management, Sales, Marketing & Customer Service	4.1	CGM
3		Arun Kumar	GM (Network Planning) - CM	Network Planning & Development	4.2	CGM
		R Mani B Chandra Shekhar	GM (Network Operations) - CM	Network Operations Enterprise Business, Channel Partners,	5	CGM
		B Chandra Shekhar	GM (Enterprise Business)	Service Delivery/ Service Assurance	5	ССМ
		Geetha Rau	PGM (Finance)	Corporate Accounts, Revenue Management, Project & Establishment Finance	8	ССМ
1		Durga Rani Prakash S Tiwari	GM (Corporate Accounts & Telecom Revenue) GM (Business Planning/ IT)	Corporate Accounts, Revenue Management IT, Business Planning and MIS	8.1 & 8.2	PGM (Finance) CGM
	West Bengal	GK Auddhya	GM (Sales & Marketing) - CFA	Product Management, Sales, Marketing & Customer Service	1.1	ССВМ
ł		SN Roy Chowdhuri	GM (Network) - CFA	Network Planning, Development & Operations, including Transmission	1.2 & 1.3 &	ссм
1		SK Ghorai	GM (Business Planning/ IT)	IT, Business Planning, MIS and Regulation	1.4 2 & 9	CGM
1		GK Auddhya	GM (Sales & Marketing) - CM	Product Management, Sales, Marketing & Customer Service	4.1	ссм
4		A Bhattacharya	GM (Network) - CM	Network Planning, Development & Operations	4.2 & 4.3	ССВМ
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		AK Dey Sarkar	GM (Enterprise Business)	Enterprise Business, Channel Partners, Service Delivery/ Service Assurance	5	CGM
		JC Roy	GM (Passive Infrastructure)	Service Delivery/ Service Assurance Infra Sharing Operations	6	CGM
			· · · · · · · · · · · · · · · · · · ·	Service Delivery/ Service Assurance Infra Sharing Operations HR and Administration		
		JC Roy	GM (Passive Infrastructure)	Service Delivery/ Service Assurance Infra Sharing Operations HR and Administration Corporate Accounts, Revenue Management, Project & Establishment Finance	6	CGM
,		JC Roy SK Bose	GM (Passive Infrastructure) GM (HR/ Admin)	Service Delivery/ Service Assurance Infra Sharing Operations HR and Administration Corporate Accounts, Revenue Management, Project & Establishment Finance Product Management, Sales, Marketing & Customer, Service	7	CGM CGM
		JC Roy SK Bose SN Roy SC Kaushal HR Shukla	GM (Passive Infrastructure) GM (HR/ Admin) GM (Finance) GM (Sales & Marketing) - CFA GM (Network Planning & Operations) - CFA	Service Delivery/ Service Assurance Infra Sharing Operations HR and Administration Corporate Accounts, Revenue Management, Project & Establishment Finance Product Management, Sales, Marketing & Customer Service Network Planning, Development & Operations, excluding Transmission	6 7 8 1.1 1.2 & 1.3	CGM CGM CGM CGM
		JC Roy SK Bose SN Roy SC Kaushal HR Shukla DK Vaish	GM (Passive Infrastructure) GM (HR/ Admin) GM (Finance) GM (Sales & Marketing) - CFA GM (Network Planning & Operations) - CFA GM (Transmission)	Service Delivery/ Service Assurance Infra Sharing Operations HR and Administration Corporate Accounts, Revenue Management, Project & Establishment Finance Product Management, Sales, Marketing & Customer Service Network Planning, Development & Operations, excluding Transmission Transmission Planning, Development and Operations	6 7 8 1.1 1.2 & 1.3	CGM CGM CGM CGM CGM
		JC Roy SK Bose SN Roy SC Kaushal HR Shukla DK Vaish Anil Kumar	GM (Passive Infrastructure) GM (HR/ Admin) GM (Finance) GM (Sales & Marketing) - CFA GM (Network Planning & Operations) - CFA GM (Transmission) GM (Business Planning/IT)	Service Delivery/ Service Assurance Infra Sharing Operations HR and Administration Corporate Accounts, Revenue Management, Project & Establishment Finance Product Management, Sales, Marketing & Customer Service Network Planning, Development & Operations, excluding Transmission Transmission Planning, Development and Operations IT, Business Planning, MIS and Regulation	6 7 8 1.1 1.2 & 1.3 1.4 2 & 9	CGM CGM CGM CGM CGM CGM
		JC Roy SK Bose SN Roy SC Kaushal HR Shukla DK Vaish Anil Kumar Rajesh Kumar	GM (Passive Infrastructure) GM (HR/ Admin) GM (Finance) GM (Sales & Marketing) - CFA GM (Network Planning & Operations) - CFA GM (Transmission) GM (Business Planning/IT) GM (Sales & Marketing) - CM	Service Delivery/ Service Assurance Infra Sharing Operations HR and Administration Corporate Accounts, Revenue Management, Project & Establishment Finance Product Management, Sales, Marketing & Customer Service Network Planning, Development & Operations, excluding Transmission Transmission Planning, Development and Operations IT, Business Planning, MIS and Regulation Product Management, Sales, Marketing & Customer Service	6 7 8 1.1 1.2 & 1.3 1.4 2 & 9 4.1	CGM CGM CGM CGM CGM CGM CGM CGM CGM
	Uttar Pradesh	JC Roy SK Bose SN Roy SC Kaushal HR Shukla DK Vaish Anil Kumar Rajesh Kumar GC Srivastava	GM (Passive Infrastructure) GM (HR/ Admin) GM (Finance) GM (Sales & Marketing) - CFA GM (Network Planning & Operations) - CFA GM (Transmission) GM (Business Planning/IT) GM (Sales & Marketing) - CM GM (Network Planning) - CM	Service Delivery/ Service Assurance Infra Sharing Operations HR and Administration Corporate Accounts, Revenue Management, Project & Establishment Finance Product Management, Sales, Marketing & Customer Service Network Planning, Development & Operations, excluding Transmission Transmission Planning, Development and Operations IT, Business Planning, MIS and Regulation Product Management, Sales, Marketing & Customer Service Network Planning & Development	6 7 8 1.1 1.2 & 1.3 1.4 2 & 9 4.1	CGM
5	Pradesh	JC Roy SK Bose SN Roy SC Kaushal HR Shukla DK Vaish Anil Kumar Rajesh Kumar	GM (Passive Infrastructure) GM (HR/ Admin) GM (Finance) GM (Sales & Marketing) - CFA GM (Network Planning & Operations) - CFA GM (Transmission) GM (Business Planning/IT) GM (Sales & Marketing) - CM	Service Delivery/ Service Assurance Infra Sharing Operations HR and Administration Corporate Accounts, Revenue Management, Project & Establishment Finance Product Management, Sales, Marketing & Customer Service Network Planning, Development & Operations, excluding Transmission Transmission Planning, Development and Operations IT, Business Planning, MIS and Regulation Product Management, Sales, Marketing & Customer Service	6 7 8 1.1 1.2 & 1.3 1.4 2 & 9 4.1	CGM CGM CGM CGM CGM CGM CGM CGM CGM
	Pradesh	JC Roy SK Bose SN Roy SC Kaushal HR Shukla DK Vaish Anil Kumar Rajesh Kumar GC Srivastava Salish Kumar Kishori Ram RK Mishra	GM (Passive Infrastructure) GM (HR/ Admin) GM (Finance) GM (Sales & Marketing) - CFA GM (Network Planning & Operations) - CFA GM (Transmission) GM (Business Planning/IT) GM (Sales & Marketing) - CM GM (Network Planning) - CM GM (Network Operations - I) - CM GM (Network Operations - II) - CM GM (Network Operations - III) - CM	Service Delivery/ Service Assurance Infra Sharing Operations HR and Administration Corporate Accounts, Revenue Management, Project & Establishment Finance Product Management, Sales, Marketing & Customer Service Network Planning, Development & Operations, excluding Transmission Transmission Planning, Development and Operations IIT, Business Planning, MIS and Regulation Product Management, Sales, Marketing & Customer Service Network Operations Network Operations Network Operations Network Operations Network Operations	6 7 8 1.1 1.2 & 1.3 1.4 2 & 9 4.1 4.2 4.3 4.3	CGM
	Pradesh	JC Roy SK Bose SN Roy SC Kaushal HR Shukla DK Vaish Anil Kumar Rajesh Kumar GC Srivastava Satish Kumar Kishori Ram RK Mishra Gaya Prasad	GM (Passive Infrastructure) GM (HR/ Admin) GM (Finance) GM (Sales & Marketing) - CFA GM (Network Planning & Operations) - CFA GM (Transmission) GM (Business Planning/IT) GM (Sales & Marketing) - CM GM (Network Planning) - CM GM (Network Operations - I) - CM GM (Network Operations - II) - CM GM (Network Operations - III) - CM	Service Delivery/ Service Assurance Infra Sharing Operations HR and Administration Corporate Accounts, Revenue Management, Project & Establishment Finance Product Management, Sales, Marketing & Customer Service Network Planning, Development & Operations, excluding Transmission Transmission Planning, Development and Operations IT, Business Planning, MIS and Regulation Product Management, Sales, Marketing & Customer Service Network Planning & Development Network Operations Network Operations Network Operations Network Operations	6 7 8 1.1 1.2 & 1.3 1.4 2 & 9 4.1 4.2 4.3 4.3 4.3	CGM
	Pradesh	JC Roy SK Bose SN Roy SC Kaushal HR Shukla DK Vaish Anil Kumar Rajesh Kumar GC Srivastava Satish Kumar Kishori Ram RK Mishra Gaya Prasad SP Shukla	GM (Passive Infrastructure) GM (HR/ Admin) GM (Finance) GM (Sales & Marketing) - CFA GM (Network Planning & Operations) - CFA GM (Transmission) GM (Business Planning/IT) GM (Sales & Marketing) - CM GM (Network Planning) - CM GM (Network Operations - I) - CM GM (Network Operations - II) - CM GM (Network Operations - III) - CM GM (Network Operations - III) - CM GM (Network Operations - IV) - CM GM (Network Operations - IV) - CM GM (Network Operations - IV) - CM GM (Enterprise Business)	Service Delivery/ Service Assurance Infra Sharing Operations HR and Administration Corporate Accounts, Revenue Management, Project & Establishment Finance Product Management, Sales, Marketing & Customer Service Network Planning, Development & Operations, excluding Transmission Transmission Planning, Development and Operations IT, Business Planning, MIS and Regulation Product Management, Sales, Marketing & Customer Service Network Planning & Development Network Operations Network Delivery/ Service Assurance	6 7 8 1.1 1.2 & 1.3 1.4 2 & 9 4.1 4.2 4.3 4.3 4.3 4.3 5	CGM
	Pradesh	JC Roy SK Bose SN Roy SC Kaushal HR Shukla DK Vaish Anil Kumar Rajesh Kumar GC Srivastava Satish Kumar Kishori Ram RK Mishra Gaya Prasad	GM (Passive Infrastructure) GM (HR/ Admin) GM (Finance) GM (Sales & Marketing) - CFA GM (Network Planning & Operations) - CFA GM (Transmission) GM (Business Planning/IT) GM (Sales & Marketing) - CM GM (Network Planning) - CM GM (Network Operations - I) - CM GM (Network Operations - II) - CM GM (Network Operations - III) - CM	Service Delivery/ Service Assurance Infra Sharing Operations HR and Administration Corporate Accounts, Revenue Management, Project & Establishment Finance Product Management, Sales, Marketing & Customer Service Network Planning, Development & Operations, excluding Transmission Transmission Planning, Development and Operations IT, Business Planning, MIS and Regulation Product Management, Sales, Marketing & Customer Service Network Planning & Development Network Operations Network Operations Network Operations Network Operations Network Operations Network Operations Finterprise Business, Channel Partners,	6 7 8 1.1 1.2 & 1.3 1.4 2 & 9 4.1 4.2 4.3 4.3 4.3	CGM



		MK Jain	GM (Consumer Fixed Access)	Product Management, Sales, Marketing, Customer Service, Network Planning, Development & Operations	1 & 2	СССМ
		Sanjeev Agrawal	GM (Network Planning) - CFA	Network Planning & Development, including	1.4 & 1.6	CGM
		Zia ul Hasan	GM (Network Operations) - CFA	Transmission Network Operations	1.3	CGM
	!	!	*	Product Management, Sales, Marketing,		1
		Arvind Sinha	GM (Consumer Mobility)	Customer Service, Network Planning, Development & Operations	4	CGM
6	Madhya Pradesh	AK Pandey	GM (Network Planning) - CM	Network Planning & Development	4.4	CGM
	riaucsii	Prakash Ballal	GM (Network Operations - I) - CM	Network Operations	4.5	CGM
		RN Patel MF Ansari	GM (Network Operations - II) - CM GM (Network Operations - III) - CM	Network Operations Network Operations	4.5 4.5	CGM
		AK Nigam	GM (Enterprise Business)	Enterprise Business, Channel Partners,	5	ССМ
		Prabhash Singh	GM (HR/ Admin)	Service Delivery/ Service Assurance HR and Administration	7	CGM
		Prabhash Singh	GM (HR/ Admin)		1	COM
		GP Verma	GM (Finance)	Corporate Accounts, Revenue Management, Project & Establishment Finance	8	CGM
	!	VK Gupta	GM (Consumer Fixed Access)	Product Management, Sales, Marketing, Customer Service, Network Planning, Development & Operations	1	ССВМ
		KK Jain	GM (Network Planning & Operations) - CFA	Network Planning, Development & Operations,	1.4 & 1.5	CGM
		INN Jaili	OW (Network laming & Operations) - Or A	excluding Transmission	1.4 4 1.5	00111
		BD Garg	GM (Transmission)	Transmission Planning, Development and Operations Product Management, Sales, Marketing,	1.6	CGM
7		JS Sahota	GM (Consumer Mobility)	Customer Service, Network Planning, Development & Operations	4	CGM
		JB Gupta	GM (Network Planning) - CM	Network Planning & Development	4.4	CGM
		RP Singhal	GM (Network Operations) - CM	Network Operations Enterprise Business, Channel Partners,	4.5	CGM
		MN Upadhyay	GM (Enterprise Business)	Service Delivery/ Service Assurance	. '5	CGM
		Arun Kumar	GM (HR/ Admin)	HR and Administration	7	CGM
		Mohinder Singh	GM (Finance)	Corporate Accounts, Revenue Management, Project & Establishment Finance	8	CGM
	Orissa	US Panda#	GM (Consumer Fixed Access)	Product Management, Sales, Marketing, Customer Service, Network Planning, Development & Operations, HR and Administration	1 & 7	CGM
		NK Bhoi	GM (Consumer Mobility)	Product Management, Sales, Marketing, Customer Service, Network Planning, Development & Operations	4	ССМ
8		B Pal	GM (Network) - CM	Network Planning, Development & Operations	4.4 & 4.5	CGM
				Enterprise Business, Channel Partners,	4	
		J Ganta	GM (Enterprise Business)	Service Delivery/ Service Assurance	5	CGM
		VL Kushare	GM (Passive Infrastructure)	Infra Sharing Operations	6	CGM
		S Singh	GM (Finance)	Corporate Accounts, Revenue Management, Project & Establishment Finance	8	CGM
	Jharkhand	BN Singh	GM (Consumer Fixed Access)	Product Management, Sales, Marketing, Customer Service, Network Planning, Development & Operations	1	ССМ
		SS Aggrawal	GM (Network) - CFA	Network Planning, Development & Operations, including Transmission	1.4 & 1.5 &	CGM
9		SK Bose	GM (Consumer Mobility)	Product Management, Sales, Marketing, Customer Service, Network Planning,	4	CGM
				Development & Operations	+	1
		SK Mishra	GM (Network) - CM	Network Planning, Development & Operations	4.4 & 4.5	CGM
		SN Singh	GM (HR/ Admin)	HR and Administration	7	CGM
	Chattisgar h	SK Agarwal	GM (Sales & Marketing)	Product Management, Sales, Marketing & Customer Service	1.1 & 1.2 & 3 & 4.1 & 4.2	'CGM
10		SD Bind#	GM (Network) - CFA	Network Planning, Development & Operations, including Transmission and HR and Administration	1.4, 1.5, 1.6 & 7	ССССССССССССССССССССССССССССССССССССССС
		Avaninda Sharma	GM (Network Planning) - CM	Network Planning & Development	4.4	ССС
		RK Tyagi	GM (Network Operations) - CM	Network Operations Enterprise Business, Channel Partners,	4.5	CGM
		Jamuna Prasad	GM (Enterprise, Biz Planning/ IT & Regulation)	Service Delivery/ Service Assurance, IT, Business Planning, MIS and Regulation	2 & 5 & 9	CGM
	North- East I	G Chakravarty	GM (Network) - CFA	Network Planning, Development & Operations. including Transmission and Regulation	1.3 & 1.4 & 1.5 & 1.6 & 2	ссм
		Debashis Chatterjee	GM (Network Planning) - CM	Network Planning & Development	4.4	CGM
11		Pradip Gupta	GM (Network Operations) - CM	Network Operations	4.5 & 6	CGM
		SK Radha	GM (Sales & Marketing, Enterprise & Biz Planning/ IT)	Product Management, Sales, Marketing & Customer Service, Enterprise Business, Channel Partners, Service Delivery/ Service	1.1 & 1.2 & 4.1 & 4.2 & 5 & 9	CGM
		CK Bhatia	CM (HR/ Admin)	Assurance, IT, Business Planning and MIS HR and Administration	7	CGM
		CK Bhatia	GM (HR/ Admin)	Product Management, Sales, Marketing &	•	UQIVI
12	North- East II	AB Gupta	GM (Sales & Marketing, Enterprise & Biz Planning/ IT/ Regln)	Customer Service, Enterprise Business, Channel Partners, Service Delivery/ Service Assurance, IT, Business Planning, MIS and	1.1 & 1.2 & 2 & 3 & 4.1 & 4.2 & 5	⊦CGM
			and the common and th	Regulation	& 9	
		Firoz Anwar	GM (Network) - CFA	Network Planning, Development & Operations, irreluding Transmission	1.4 & 1.5 & 1.6	CGM
		Sourabh Gunta	GM (Network) CM	etwork Planning, Development & Operations	4.4 & 4.5 & 6	CGM
		Sourabh Gupta	GM (Network) - CM	and Infra Sharing Operations	7,7 0, 4,0 0 0	
		Arjun Singh	GM (HR/ Admin)	HR and Administration	⊥ /	CGM

^{*} Please refer to Circle Job Description (JD) booklet



[#] Will also look after the role of GM (HR/ Admin)

⁺ Will also look after the role of GM (Network Operations) - CFA